

MYOB PayGlobal Release Notes

v4.64.0.0

Prepared by

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Introduction

These PayGlobal release notes describe the software enhancements and issues resolved between the current **PayGlobal 4.64.0.0** release version and the previous PayGlobal 4.63.0.0 release version.

If you are upgrading from an earlier version than PayGlobal 4.63.0.0, then you need to download and read the relevant release notes from the website.

Disclaimer

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Enhancements

This chapter describes software enhancements in this release version.

All Countries

Workforce Management Improvements

Extra validation when importing employee work profiles from workforce management into PayGlobal

For Workforce Management enabled employees which are associated to a weekly Pay Period who have Workforce Management employee standard hours which commence on a Monday, it is possible to align PayGlobal to Workforce Management multi-week work pattern using Import Employee Work Profile from Workforce Management.

However, an extra restriction has been added in this release to the effect that if a payroll admin is importing these multi-pattern work profiles into a weekly pay, this pay must start on a Monday, in order to align with the work pattern as defined in Workforce Management.

For more information, please read PayGlobal help and the Workforce Management PayGlobal Payroll Guide.

This section describes all generic software enhancements in this release version. Country-specific software enhancements are described in separate sections.

Improved handling of multi-week patterns when importing Employee Work Profile from WFM

When importing employees with multi-week patterned from Workforce Management into a weekly pay period that does not begin on a Monday, these employees will not be imported, and an audit log message will be shown to this effect for each employee not imported.



Australia

2022-23 Tax Compliance Changes

PAYG & Medicare

No changes. Same rates apply as last year.

Study and training support loans (STSL)

The compulsory repayment threshold has increases from \$47,014 to **\$48,361**, i.e. you only pay STSL when your weekly income is greater than \$930

As part of the upgrade process, the STSL calculations are updated to support the 2022/23 rates and thresholds

The threshold change impacts the income bands to which the rates are applied. For more details see <https://www.studyassist.gov.au/paying-back-your-loan/loan-repayment>

ETP Rates and thresholds

As part of the upgrade process, a new **ETP Settings** record is automatically added to your database containing the following settings required for 2022-2023

Field	Value	Comments
Start Date	1 July 2022	
End Date	<blank>	
Retirement age	65	No change to 2021/22
Tax-free limited to	11,591.00	This supports the ETP Tax-free part of genuine redundancy and early retirement "Base Limit"
Plus per completed year	5,797.00	This supports the ETP Tax-free part of genuine redundancy and early retirement "Each year of completed service"
Low rate threshold	230,000.00	This supports the ETP caps for both Life and Death ETPs
Resident no TFN rate amount (%)	47.00	No change to 2021/22
Non-resident no TFN rate amount (%)	45.00	No change to 2021/22
Whole-of-income cap amount	180,000.00	No change to 2021/22

Note: ETP Preservation age remains at 59



Superannuation rates and thresholds

The changes for 2022/23 are as follows

- **Super Guarantee (SG)** minimum percentage increased
 - Australian residents now 10.5% (was 10%)
 - Norfolk Islanders now 7% (was 6%)
- **'Super' cap amounts**
 - Low-rate cap increases \$230,000 (was \$225,000)
 - Maximum super contribution base increases to \$60,220 (was \$58,920)
 - Untaxed plan cap increases to \$1,650,000 (was \$1,615,000)
- **Removal of the \$450 per month eligibility threshold**

From 1 July 2022, employers are required to make super guarantee contributions to their eligible employee's super fund regardless of how much the employee is paid, i.e. the \$450 min monthly earnings threshold has been removed. Employees must still satisfy other super guarantee eligibility requirements, i.e. under 18yrs minimum weekly hours worked remains at 30.

This change is a result of the *Treasury Laws Amendment (Enhancing Superannuation Outcomes For Australians and Helping Australian Businesses Invest) Act 2021*

Important: Only “Low rate cap” and “Untaxed plan cap” are updated automatically on upgrade. The other changes require a new Super Settings record to be created and for employees on the old SG rates to have new Employee Superfund records applied. It is recommended to use the Superannuation Update Tool to assist with bulk updating employee SG rates. Refer to the Australian EOFY Procedures Manual for more details

Pacific Australia Labour Mobility (PALM) scheme

The following is from the ATO's Change Advice document - CA2022-010 Australian Agricultural Visa (AAV) and Pacific Australia Labour Mobility (PALM) scheme:

The Pacific Australia Labour Mobility scheme commenced on 4 April 2022.

The PALM scheme consolidates the *Seasonal Workers Programme (SWP)* and *Pacific Labour Scheme (PLS)*.

Existing SWP and PLS participants may continue to exist in parallel with new PALM participants for some time.

A Bill to deliver specific tax treatments for PALM visa holders was introduced but has lapsed.

Pending consideration by a returning/incoming government, the following tax treatment will apply (i.e. a no law change scenario):

- Continuing Seasonal Worker Programme participants will continue to be taxed with a 15% final withholding.

These employees they must continue to be set-up in PayGlobal as 'Seasonal workers'
- Continuing Pacific Labour Scheme participants will continue to be taxed as residents
PayGlobal did not support the Pacific Labour Scheme. But given the employee must b taxed as a resident and there is nothing in STP to identify PLS employees, then these employees should be set-up as a salary/wage earner.



- PALM participants who are short term visitors and who's employer continues as a signatory to the OLD deed of employment agreement will be taxed at 15% final withholding.
These employees they must be set-up in PayGlobal as 'Seasonal workers'
- PALM participants who are short term visitors and who's employer signs a NEW deed of employment agreement will be taxed at foreign resident rates
MYOB is currently awaiting advice from the ATO in respect to how this affects the configuration of employee records at onboarding time – especially given there is no details in the STP employer guides and no new tax schedule/table issued.
- PALM participants who are long term visitors will be taxed at resident rates.
These employees should be set-up as a salary/wage earner.

Seasonal Workers Programme (SWP)

PayGlobal now officially supports the SWP from v4.64 onwards due to STP phase 2 reporting requirements.

To ensure Seasonal Workers are **taxed** correctly, the following changes were made:

1. New Tax code "SWP" was added for employees
2. New Visa Subtype "Seasonal Worker"
3. A new field called "Registered for seasonal workers" (Y/N) was added to Internal Companies was added.
This field defaults to 'No' on upgrade and must be manually set to 'Yes' post upgrade IF the payer linked to the internal company record is an ATO registered Seasonal Worker Programme employer.
4. Tax rate calculations updated for SWP employees as per ATO guidelines.

- For SWP registered employers, the withholding rate for a SWP employees is a flat 15%.
- For SWP non-registered employers, your employees are taxed as foreign residents.

SWP tax rates are unchanged for 2022/23. .

Employees should only be assigned to the 'SWP' tax code if the following conditions are met. Employee is:

- A foreign resident
- Holds a subclass 403 or 408 visa or another temporary visa, i.e. The PayGlobal employee Visa type is "Seasonal Worker"
- Employed before 4 April 2022.
If employed after this date the employee is covered by the PALM scheme.

If you have existing SWP employees and were an approved employer, it is likely you used a "work-around" handle the tax. The most common being to have the Employee Tax Rate (Employee.TaxCode) field blank and the Employee Tax Override (Employee.TaxRate) set to "15.00".

Going forward, employees with an employment start date prior to 4 April 2022, should have:

- Employee Tax Rate (Employee.TaxCode) = SWP
- Employee Tax Override (Employee.TaxRate) = blank

Also see STP Improvements - [Support for Seasonal Workers](#)



Working Holiday Makers (WHM)

PayGlobal now caters for the correct tax treatment and STPv4 reporting of all Working Holiday Maker employees.

To ensure WHM employees are **taxed** correctly, the following changes were made:

1. A new field called "Registered for working holiday makers" (Y/N) was added to Internal Companies was added.
*This field defaults to 'No' on upgrade and must be manually set to 'Yes' post upgrade **IF** the payer linked to the internal company record is an ATO registered Working Holiday Maker employer.*
2. Tax rate calculations updated for WHM employees as per ATO guidelines.
3. Improved validation for use setup of WHM, i.e. removal of warning message if employee is setup as 'resident' but has an effective WHM visa.

Tax treatment is as follows:

- WHM employees with a TFN who belong to a registered WHM employer, i.e. employees who are already using tax code "W" have no change in their tax treatment or STP reporting.
- WHM employees with no TFN can now use the tax code "W" instead of tax code "4" (non-resident, no TFN).
These employees will be taxed at a flat rate of 45% regardless of the employer being registered or not and reported in STPv4 with the correct Tax Treatment Code "HFXXXX".
Prior to v4.64, users were forced to use the tax code "4"(non-residence, no TFN) which caused reporting issues for STPv4.
- WHM employees with a TFN who belong to a non-registered WHM employer can now use tax code "W" instead of tax code "3" (non-resident with TFN) is.
The tax rates remain the same as foreign residents but for STPv4 they will now be correctly reported with Tax Treatment Code "HUXXXX".
Prior to v4.64, users were forced to use the tax code "3"(non-residence, with TFN) which caused reporting issues for STPv4.



Superannuation Update Tool

Ability to update Employer RESC (%)

With the increase of the super guarantee (Award/SG) percentage, employers may also choose to simultaneously adjust the amount of additional/voluntary employer superannuation contributions too. To support these changes two new fields were added to the Superannuation Update Tool: -

- Current Employer RESC (%) Contribution
- New Employer RESC (%) Contribution

Superannuation Update Tool

Details Selected Funds

Query: Default

Employee:

Current SG/Award Employer (%) Contribution: 10.00

New SG/Award Employer (%) Contribution: 10.50

Current Employer RESC (%) Contribution: 2.00

New Employer RESC (%) Contribution: 1.50

Application Date: 01/07/2024

Run Report Only Update Details Close

These new settings update the Employer RESC (%) field on the Employee Superfund record.

Edit Employee Super Funds

Code: 1019 Name: Allison Parkinson

Details Membership Other Member Bank Details Allowances Deductions Notes Documents

SG / Award

	Contribute under minimum?	Influence?	Contribute over maximum?	Influence?
Employer (%)	Yes	No	No	No
Employer (\$)	No	No	No	No
Salary Sacrifice (%)	Yes	No	Yes	No
Salary Sacrifice (\$)	Yes	No	Yes	No

Additional Employer

	Contribute under minimum?	Influence?	Contribute over maximum?	Influence?
Employer RESC (%)	No	Yes	No	Yes
Employer RESC (\$)	No	Yes	No	Yes

Salary Sacrifice RESC

	Contribute under minimum?	Influence?	Contribute over maximum?	Influence?
Salary Sacrifice RESC (%)	Yes	Yes	Yes	Yes
Salary Sacrifice RESC (\$)	Yes	Yes	Yes	Yes

Save Cancel Save + Close

The value entered for *Current Employer RESC (%) Contribution* MUST match the current value for your employee's superfund. Unless BOTH the value for the *Current SG/Award Employer (%)*



Contribution AND the *Current Employer RESC (%) Contribution* BOTH match the corresponding values on the employee's superfund, NO update will occur.

The value entered for *New Employer RESC (%) Contribution* must be the percentage required after the update.

If you do not provide additional/voluntary employer superannuation contributions to your employees, please enter both these values as 0.00.

Also note that if you do NOT wish to alter ONE of the Employer (%) or the Employer RESC (%) simply set the appropriate Current and New Values to be identical for the the unchanged contribution, e.g. if Employer RESC % was to remain as 2% then enter 2.00

STP Improvements

Support for Closely Held Payees (CHP)

PayGlobal now supports reporting of Closely Held Payees

IMPORTANT: Only “Payers” with an employee head count of less than 20 current employees need to use this feature!

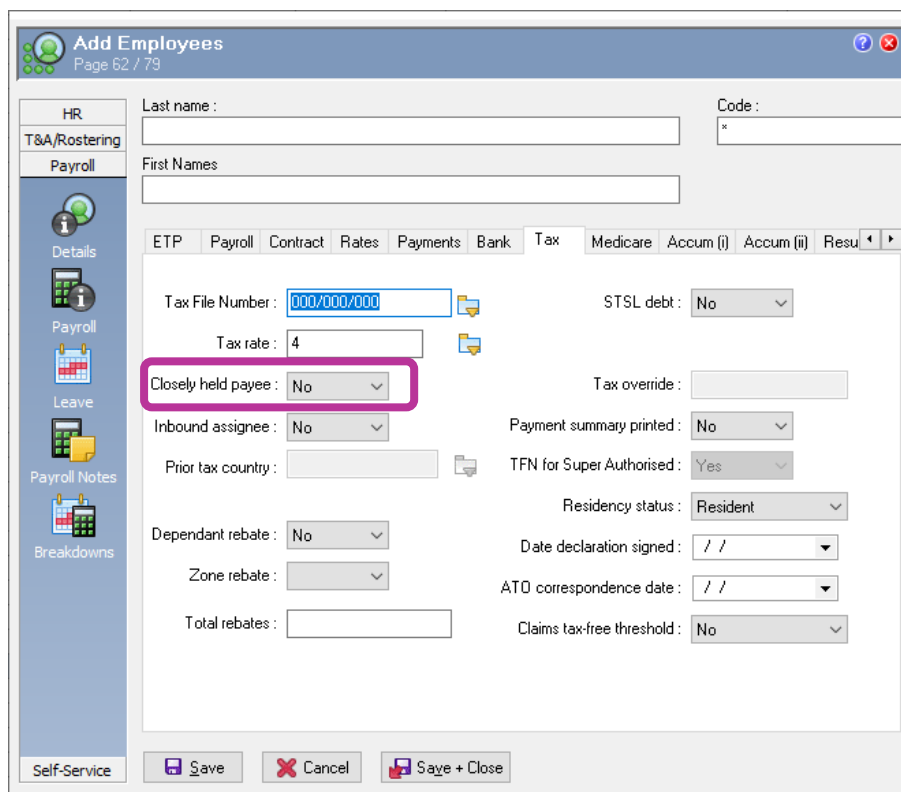
If your PayGlobal database has distinct ABN and branch numbers with **less than 20 current employees**, please check if any of these employees are deemed to be Closely Held Payees.

For example:

- family members of a family business
- directors or shareholders of a company
- beneficiaries of a trust.

If the answer is yes, you must set the new “Closely held payee” field on the Employee record as shown in the screen shot below to “Yes”. This ensures, that once you start reporting via STP v4, these employees are correctly reported to the ATO as **Income Type “CHP”**.

For “Payers” with 20 or more employees any “Closely Held Payee” is expected to be reported as **Income Type “SAW”**, so please ensure this new field remains set as “No”.



The screenshot shows the 'Add Employees' form in the PayGlobal software. The form is titled 'Add Employees' and 'Page 62 / 79'. It has a sidebar with icons for HR, T&A/Rostering, Payroll, Details, Payroll, Leave, Payroll Notes, and Breakdowns. The main form area has tabs for ETP, Payroll, Contract, Rates, Payments, Bank, Tax, Medicare, Accum (i), Accum (ii), and Results. The 'Tax' tab is selected. The 'Closely held payee' field is highlighted with a red box and is set to 'No'. Other fields include Last name, Code, First Names, Tax File Number (000/000/000), Tax rate (4), STSL debt (No), Tax override, Inbound assignee (No), Payment summary printed (No), Prior tax country, TFN for Super Authorised (Yes), Residency status (Resident), Date declaration signed (//), Zone rebate, ATO correspondence date (//), Total rebates, and Claims tax-free threshold (No). At the bottom, there are buttons for Save, Cancel, and Save + Close.



Support for Working Holiday Makers (WHM)

PayGlobal now supports all 3 reportable Tax Treatment codes

Category	Option	Study and Training Support Loan	Medicare Levy Surcharge	Medicare Levy Exemption	Medicare Levy Reduction	Treatment Code	PayGlobal Mapping
H – Working Holiday Maker	R – Registered employer U – Unregistered employer F – Foreign resident no TFN	X – No STSL	X – No surcharge	X – No exemption	X – No reduction		
H	R	X	X	X	X	HRXXXX	* Tax rate = W * TFN <> 000000000 * Registered employer = Yes
H	U	X	X	X	X	HUXXXX	* Tax rate = W * TFN <> 000000000 * Registered employer = No
H	F	X	X	X	X	HFXXXX	* Tax rate = W * TFN = 000000000

Support for Seasonal Workers Programme (SWP)

PayGlobal now supports reporting of Seasonal Workers Programme employees.

To correctly report an employee under the Income Type code “SWP” you must ensure your employee records are setup as follows:

- Employee’s Contract record has:
 - Include in online tax reporting = Yes
 - Contract Type = Individual, Collective or blank
- Employee record has:
 - Tax rate = SWP ... **this tax code is new in v4.64**
 - Closely Held Payee = No
 - Inbound Assignee = No
- Employee’s Visa Subtype = Seasonal Worker

Important: The Seasonal Workers Program was replaced by the Pacific Australia Labour Mobility (PALM) scheme on 4 April 2022.
The ATO is yet to issue guidance on what this means for STP.



Prevent auto-sending Pay Events for previous tax years

Pay events relating to a manual pay in a **previous tax year** are no longer automatically submitted for those customers using the “Auto-send” feature.

As with customers manually sending submissions, if you are using a manual pay to correct the YTD figures for any tax year for your employees, you **SHOULD NOT** send this pay event to the ATO. This is because pay events sent after “pay date” are treated as late filing by the ATO and may attract late filing penalties. In addition, sending pay events for historical pays reverts the YTD figures held by the ATO to the point in time to which the manual pay relates.

The correct process in these cases is to simply send an Update Event once the pay has been closed. The pay event should be ignored and not sent.

Further improvements for handling correction/adjustment pays are on the Development team’s backlog.



Issues Resolved

This chapter describes issues resolved in this release version.

Australia

Northern Territory misidentified

In previous versions “Northern Territory” was incorrectly listed Northern Territories. The correct name is now displayed in the State field list

Reference Number: PGDEV-6153

New Zealand

Importing of Multi-week patterns results in open ended Definition of Week records

When importing employee work profiles (generally for future work patterns) from Workforce Management there are scenarios where the importing of multi-week patterns results in open ended Definition of Week records. Definition of Week records are now correctly created for these scenarios.

Reference Number: PGDEV-6048



Known Issues

This chapter describes issues that are known of, that have not yet been resolved.

All Countries

The External Integrity Checker fails on NULL ResidencyStatus

We are aware of an existing issue with the External Integrity Checker where warnings will be reported for NULL entries on the ResidencyStatus column of the EmployeeHistory table.

These warnings can safely be ignored, and the issue will be fixed in a future release.



Supported versions and environments

Compatible environments continuously change based on the developments in manufacturers' environments that are outside the control of MYOB.

MYOB actively manages the compatibility of MYOB PayGlobal with various environments.

The following sections outline the supported versions of MYOB PayGlobal products and the minimum environments they need to run.

Employee Self-Service (ESS)

The current minimum supported version is v5.2.0.

Self Service 3.x and 4.x series are **no longer** supported.

If you are using an unsupported version, please contact your account manager so that we can help you upgrade to a more recent, supported version.

Minimum Supported Environments

The minimum operating systems PayGlobal required is:

- Desktop Operating System - Windows 8.1
- Server Operating System - Windows Server 2012
- SQL Server 2014 (SP3)

*Note: Support for SQL Server 2012 is also still supported but this expires **July 2022**.*

- .NET Framework – It is recommended that latest version of .NET Framework run time is installed.
- Transport Layer Security (TLS) - TLS 1.2 is recommended but PayGlobal will fall back if the Operating System doesn't enable TLS1.2.

For more information, please see **MYOB PayGlobal Infrastructure and Components** available from <https://my.payglobal.com/downloads>

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